

HRSA 2021

Measure	HRSA Goal	1st Quarter 2021*	2nd Quarter 2021*	3rd Quarter 2021*	4th Quarter 2021*	Excluding Urgent Care & Psych	CHC UDS 2020	CHC UDS 2019	CHC UDS 2018
<b>Preventative Health Screening</b>									
Cervical Cancer Screening	40%	27.9%	31.3%	33.9%	32.4%	36.3%	27.0%	39.3%	33.0%
Wt Counseling Peds	50%	3.9%	19.6%	12.3%	12.8%	14.8%	14.9%	15.4%	29.9%
Wt Counseling Adults	62%	19.0%	34.0%	40.6%	34.6%	44.2%	34.7%	44.0%	48.0%
Tobacco Assessment & Cessation	88%	73.7%	76.9%	77.7%	75.2%	77.9%	74.2%	77.3%	82.9%
Colorectal Cancer Screening	50%	38.9%	39.1%	36.8%	36.2%	38.2%	40.5%	45.8%	43.7%
Breast Cancer Screening	70%	42.4%	41.8%	39.8%	37.6%	41.4%	41.0%	61.0%	66.0%
<b>Preventative Health Screening</b>									
Immunizations***	80%	9.1%	14.3%	9.1%	12.0%	12.5%	12.5%	26.0%	41.9%
<b>Chronic Disease Management</b>									
Coronary Artery Disease (Statin Therapy)	90%	79.1%	78.2%	78.0%	81.2%	78.3%	78.4%	80.3%	84.7%
Ischemic Vascular Disease(ASA)	90%	78.4%	80.0%	79.4%	82.2%	79.3%	82.1%	82.9%	90.3%
Hypertension	75%	34.8%	47.5%	58.1%	57.1%	58.1%	47.5%	71.0%	73.2%
Diabetes**	<16%	52.0%	39.4%	32.6%	30.6%	32.5%	34.6%	29.3%	26.7%
<b>Other Measures</b>									
Depression Screening	65%	52.2%	63.9%	71.0%	71.1%	75.6%	65.7%	67.0%	66.4%
No Show Rate	<20%	9.2%	5.9%	7.6%	10.0%		7.0%	10.3%	12.1%
Patient satisfaction Survey (tele)	95%			90.2%	N/A				
Patient Satisfaction Survey (in person)	95.0%	96.0%	92.9%	86.6%	88.8%		88.4%	95.3%	88.6%
Web-Enabled Pts	40%	36.1%	37.2%	43.0%	42.60%		48.80%	36.90%	16.78%
Annual Physicals	25%	3.2%	5.5%	7.1%	4.10%		4.70%	15.00%	10.57%

\* CHC quality data here, and by provider includes Urgent Care and Psych unless otherwise stated. No Show rates do NOT include Urgent Care.

\*\* We always anticipate this measure being elevated during the first quarter as some patients may not have had their A1c.

\*\*\* Immunization rates that are notated as HRSA # is a better view of what our numbers are in relation to state and national averages. The quarterly numbers include patients who haven't had their flu vaccines or the rotavirus.

## Focused QI Measures

Measure	HRSA Goal	1st Quarter 2021	2nd Quarter 2021	3rd Quarter 2021	4th Quarter 2021	Excluding Urgent Care & Psych	CHC 2020	CHC 2019	CHC 2018
<b>Focused QI Measures</b>									
Cervical Cancer Screening	40%	27.9%	31.3%	33.9%	32.4%	36.3%	27.0%	39.3%	33.0%
Colorectal Screening	50%	38.9%	39.1%	36.8%	36.2%	38.2%	40.5%	45.8%	43.7%
Breast Cancer Screening	60%	42%	42%	40%	38%	41.40%	41%	61.0	66%
No Show Rate	<20%	9.2%	5.9%	7.6%	10.0%		7.0%	10.3%	12.1%
Patient Satisfaction Survey (tele)	95%			90.2%	N/A				
Patient Satisfaction Survey	95%	96.0%	92.9%	86.6%	88.8%		88.4%	95.3%	88.6%
Web-Enabled Pts	40%	27.1%	37.20%	43.00%	42.60%		48.70%	36.9	16.78%
Annual Physicals	25%	3.2%	6%	7.10%	4.10%		4.74%	15.0	10.57%